

YPQA/I Process Overview

Gear Up: Months 1 – 2

- Informational Lunch
- Memorandum of Understanding Completed
- Kick-Off Webinar

Assessment: Months 3 - 4

- YPQA Basics Training
- Self/Internal Assessments
- External Assessments
- Webinar: Self Assessment/Scores Reporter
- Online Scores Reporting

Data-Driven Planning: Months 5 - 6

- Workshop: Planning with Data
- Improvement Plans Submitted

Improvement Plan Implementation: Ongoing

- Workshops: Youth Worker Methods
- Additional MCCOY Support
 - » Learning Network Workshops & Trainings
 - » Provider Council Meetings
 - » Direct Agency Support

YPQA/I Process Package

- 1 Kick-off webinar
- 1 YPQA Basics
- 5 Internal assessments
- 2 External assessments
- 1 Workshop in problematic area for your staff of 10 or more
- 5 Hours of tech support
- 1 Score reporter webinar
- Score reporter access for up to one year
- 10% Discounts on MCCOY conferences

Program Quality Sustainability

MCCOY is seeking local organizations and funders who are interested in supporting ongoing quality improvement through the institutionalization of program quality systems in central Indiana's youth development community. MCCOY will build strategic partnerships to bring quality improvement systems to scale for all local youth services.

Interested in participating in the Program Quality effort?

Organizations participating in this program commit to both the assessment and the improvement process. MCCOY will provide ongoing technical assistance to participating organizations, as well as access to a range of quality improvement resources and training tools.

Contact Nazeeha Khalid, MCCOY's Director of Training, for more information at 317.921.1267 or nazeeha.khalid@mccoyouth.org.



Investing in Youth Today, Improving Conditions Tomorrow

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Youth Program Quality Assessment/Improvement Process

YPQA/I Process



Making Youth Program Quality a Priority in Central Indiana



Would you know how to begin to assess this program? Picture a dim classroom on a summer day. There's no air conditioning, but the windows are open and slight breeze rustles the papers on the corkboard. "Draw something you want in your future," says the teacher, "you can work together or individually." The students talk, and begin to move the desks to the sides of the room. They can spread out their materials, share their limited supplies and work together on the floor...

Our YPQA sites do!

Quality Matters

When we think of measuring youth programs, we typically think of outcomes – the number, age and family income of kids attending, scores on pre and post-tests, responses to a survey, etc. Most people get this kind of measurement, most funders get this. Good outcomes mean a quality program, right?

What we sometimes miss when measuring outcomes is the measurement of quality at the point of service – is the environment safe, are staff supportive, are student conflicts addressed in a healthy and productive way, are children engaged and empowered to follow their interests? This might seem difficult to measure.

Luckily, MCCOY offers the Youth Program Quality Assessment and the Quality Improvement System (YPQA/I), a research-validated system that provides local youth-serving organizations the tools to measure and evaluate the quality of the youth program experience. The insight from the evaluation is then used by the organization to promote the creation of an environment that taps into the most important resource of any youth program—a young person's motivation to attend and engage. In this approach, MCCOY leverages tools created by the Center for Youth Program Quality, a joint venture of the Forum for Youth Investment and High/Scope.

Youth Program Quality Components

Youth Program Quality Assessment (YPQA)

Organizations participating in the Program Quality effort will utilize the Center for Youth Program Quality's Youth Program Quality Assessment (YPQA). Organizations will attend the YPQA Basics presentation facilitated by the Center for Youth Program Quality. They will then conduct an internal assessment. For added data and reliability, sites may choose to host an external assessor as they complete the YPQA evaluation forms.

Quality Improvement System

Utilizing the results of the Youth Program Quality Assessment, each organization will create a plan and commit to a quality improvement process in late-spring. The Center for Youth Program Quality will provide planning assistance to organizations through the Working with Data workshop.

Training and Technical Support

Working with MCCOY staff, each organization will refine their improvement plans to leverage existing local resources and trainings, as well as new training tools designed by the Center for Youth Program Quality. Organizations that excel in quality areas will be incorporated into technical support systems as opportunities arise. Participating organizations will commit to ongoing improvement plans and can utilize MCCOY staff in realizing and facilitating those plans.

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YPQA/I Process Past Participants

Cohort 1/Pilot:

1. AYS
2. Lilly Boys and Girls Club
3. LeGore Boys and Girls clubs
4. Goodwill/Youth Learning Center
5. Jewish Community Center
6. Kaleidoscope Youth Center
7. United Way of Central Indiana

Cohort 2:

8. Camptown, Inc.
9. Connected By 25
10. D.R.E.A.M. Alive, Inc.
11. Girl Scouts of Central Indiana
12. Hawthorne Community Center
13. Jameson Camp
14. La Plaza
15. Promising Futures of Central Indiana
16. YMCA of Greater Indy

Cohort 3:

17. IYG
18. Carmel Clay Parks and Recreation
19. Shepherd Community Center
20. Indianapolis Symphony Orchestra
21. Concord Community Center
22. Peace Learning Center

Cohort 4:

23. Asante Children's Theatre
24. Edna Martin Christian Center
25. Forest Manor Multi-service Center
26. Flanner House
27. Free Town Village
28. Indiana Soccer Association
29. John H. Boner Community Center
30. Mary Rigg Neighborhood Center
31. PassWord Community Mentoring
32. Pathway to the Future
33. Westminster Neighborhood Ministries